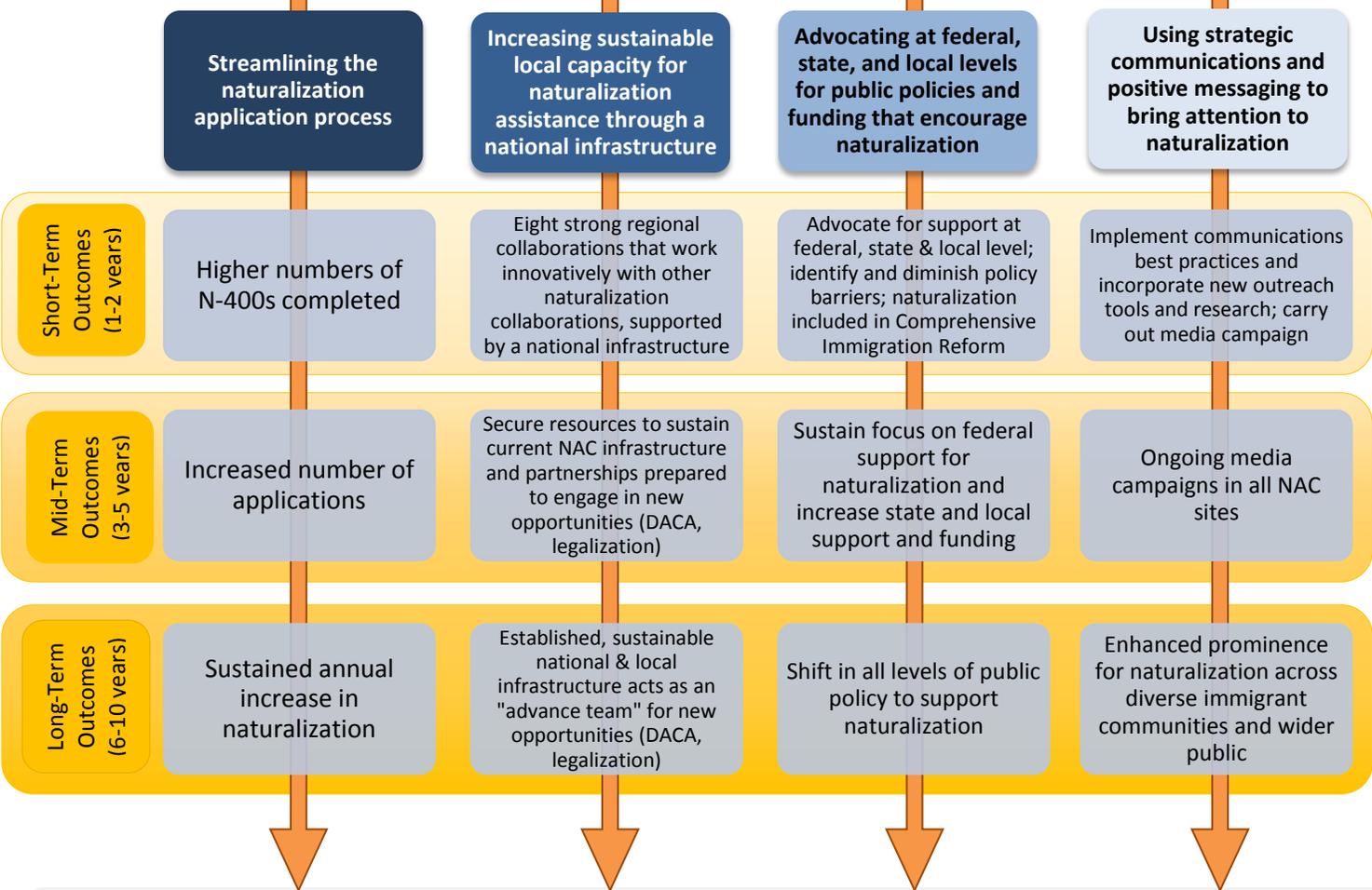




Infusing innovation and collaboration into service delivery models and cultivating a vigorous national learning community of naturalization practitioners who are:

- Exchanging, scaling, and spreading best practices
- Deploying new technology effectively
- Prepared for a future of online applications
- Refining and evangelizing group processing workshop models
- Expanding train-the-trainer models (e.g., for CitizenshipWorks)
- Enhancing and integrating access to ESL & civics classes



The goal of the New Americans Campaign is to bend the naturalization curve by achieving an increase in application rates. The most important proof of systems transformation is measurable growth in the number of naturalization applications.